What's Right in Health Care®
Boston + Virtual | Aug. 12-14, 2025

All times are in Eastern Time Zone (ET) | Eligible for up to 13.75 continuing education (CE) credits via livestream and on-demand content.
<u>Virtual attendees</u> will have access to all General Sessions and the Breakout sessions marked with an asterisk (*).

Day 1: Tuesday, Aug. 12

7 - 8 a.m.	**Registration Open for Badge Pick Up** BREAKFAST
GENERAL SESSION **8 - 9:15 a.m.**	Conference Kickoff **Unleash Your Curiosity: Setting the Stage** Diana Kander, New York Times Best-Selling Author, Innovation Consultant, and Keynote Speaker **Excellence in Healthcare Recognition:** Community Health System, Lawrence + Memorial Hospital | Yale New Haven Health, and Samaritan Health Services
9:15 - 9:45 a.m.	BREAK

CONCURRENT BREAKOUT SESSIONS **9:45 - 10:45 a.m.**	**Accelerating Growth Through Precision Patient Engagement** OU Health	*** Building Champions: Coaching for Revenue Cycle Excellence** Community Health System	*** Firestarter or Dumpster Fire: The Engagement Spark** Crawford Memorial Hospital

10:45 - 11 a.m.	TRANSITION

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CONCURRENT BREAKOUT SESSIONS 11 - noon	**Hospital at Home Strategy for Acute Care Improvement: What's Right and Next Steps** Boston Medical Center and Dispatch Health	*** Optimizing Revenue Cycle and Care Management Coordination** Universal Health Services, Inc.	*** Leading Change: Transforming Culture Through Leadership Development** Riverside Healthcare
noon - 1:15 p.m.	LUNCH		
CONCURRENT BREAKOUT SESSIONS 1:15 - 2:15 p.m.	*** Engaging Emergency Departments as a Strategic Asset to Address Systemwide Capacity** UNC Health and Northwell Health	**Mission Critical Transformation: High-ROI Initiatives for Sustainable Success** Cambridge Health Alliance	*** Transforming Patient Experience With Dyad Leadership and Effective Coaching** RWJBarnabas Health
2:15 - 2:45 p.m.	BREAK		
GENERAL SESSION 2:45 - 4 p.m.	**Connect to Purpose by Healthcare Hero** Marc A. Milano, M.D., FACEP, Chair, Department of Emergency Medicine, Newark Beth Israel Medical Center | RWJBarnabas Health **The Future of Healthcare: Trends, Transformation, and Innovation** Marcus Whitney, Founding Partner, Jumpstart Health Investors Takeaways and Closing Remarks		
4:30 – 6:30 p.m.	**Welcome Reception at *View Boston*** Enjoy appetizers, cocktails, and panoramic views — 750 feet above the city.		

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Day 2: Wednesday, Aug. 13

6:45 – 7:30 a.m.	**Early Bird Wellness Session: *Inspired Care*** Rich Bluni, R.N., Senior Director and International Speaker, Huron
7 - 8 a.m.	BREAKFAST
GENERAL SESSION 8 - 9:15 a.m.	Welcome Back and Opening Remarks **2025 Huron Hall of Fame Induction and The Future of Healthcare: Care Transformation** Joanne M. Conroy, M.D., President & CEO, Dartmouth Health and Dartmouth Hitchcock Medical Center
9:15 - 9:45 a.m.	BREAK

CONCURRENT BREAKOUT SESSIONS 9:45 – 10:45 a.m.	*** Accelerating Margin Improvement: Tactical Clinical Enterprise & Corporate Service Initiatives to Drive Margin Improvement** Westchester Medical Center Health Network	**Boosting Operational Efficiency: Workday Implementation and Change Management Success** Cincinnati Children's Hospital Medical Center	*** From Lagging to Leading: A Model for Leadership-Driven Accountability and Performance in Just One Short Year!** Lawrence + Memorial Hospital, Yale New Haven Health

10:45 - 11 a.m.	TRANSITION

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CONCURRENT BREAKOUT SESSIONS 11 a.m. - noon	**Technology System Overhaul: Lessons from CoxHealth's Trifecta Technology Transformation** CoxHealth	*** Unlocking the Power of Capacity Management to Support Transformative Change** Samaritan Health Services	*** Innovating Workforce Dynamics: Panel Discussion** ECU Health Orlando Health UPMC
noon - 1:15 p.m.	GENERAL LUNCH *(Private Lunch Session: Clinician Executive Lunch-N-Learn)*		
CONCURRENT BREAKOUT SESSIONS 1:15 - 2:15 p.m.	*** Winning with Operational Innovation: Scalable Solutions from West Health Accelerator Partners** West Health, Northwestern Medicine, and Mass General Brigham	*** Transforming Productivity: Strategies and Tactics for Operational Excellence** Southeast Alaska Regional Health Consortium (SEARHC)	**Patient Access Transformation: Setting the Foundation for the Access Journey** Children's Hospital of Orange County (CHOC)
2:15 - 2:45 p.m.	BREAK		
GENERAL SESSION 2:45 - 4 p.m.	**The Future of Healthcare: Intelligent Care Panel Discussion** • Lien Le, M.D., Vice President of Hospital Medicine and Associate Chief Medical Officer, Tampa General Hospital • Kevin Corbin, MHA, FACHE, Associate Vice President of Operations, UNC Health • Ryan Vega, M.D., Chief Health Officer, Vantiq • Peter Haas, Managing Director, Huron (Moderator) Takeaways and Closing Remarks		

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Day 3: Thursday, Aug. 14

6:45 – 7:45 a.m.	**Early Bird Workshop: *The Future of Problem Solving: Big goals are better with better thinking*** Diana Kander, New York Times Best-Selling Author, Innovation Consultant, and Keynote Speaker
7 - 8 a.m.	BREAKFAST
GENERAL SESSION 8 - 9:15 a.m.	Welcome Back and Opening Remarks **Connect to Purpose by Healthcare Hero** Karin Shavelson, M.D., FAAP, CPHQ, Chief Medical Executive and Co-Chair, East Bay Quality Collaborative, Sutter Health **The Future of Healthcare: Business Transformation** Niyum Gandhi, CFO & Treasurer, Mass General Brigham
9:15 - 9:30 a.m.	BREAK
GENERAL SESSION 9:30 - 10:30 a.m.	**The Future of Healthcare: Artificial Intelligence** Jeff Gautney, Senior Vice President & CIO, Rush University System for Health
GENERAL SESSION 10:30 – 11:05 a.m.	**The Future of Healthcare: The Next Generation of Leaders** Edward M. Hundert, M.D., Associate Director, Harvard Medical School Center for Bioethics; Senior Lecturer on Global Health and Social Medicine, Harvard Medical School
GENERAL SESSION 11:05 – 11:45 a.m.	**Unleash Your Curiosity: Reflections and Insights** Diana Kander, New York Times Best-Selling Author, Innovation Consultant, and Keynote Speaker **Closing Remarks**

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KEYNOTE SESSION DESCRIPTIONS

Unleash Your Curiosity *(Diana Kander, New York Times Best-Selling Author, Innovation Consultant, and Keynote Speaker)*

New York Times best-selling author and innovation expert Diana Kander opens the conference by exploring how curiosity fuels innovation and growth. Through humor and storytelling, she challenges attendees to ask better questions and rethink outdated practices. She returns to close the event, helping participants turn their insights into action within their teams and organizations.

Learning Objectives:

1. Transform your approach by focusing on what truly moves the needle.
2. Identify and eliminate hidden obstacles that are holding your team back.
3. Uncover bold, winning strategies by rethinking old habits.

The Future of Healthcare: Trends, Transformation, and Innovation *(Marcus Whitney, Founding Partner, Jumpstart Health Investors)*

Visionary investor Marcus Whitney takes the stage to explore the bold transformations reshaping healthcare. This keynote dives into emerging trends and innovations that are revolutionizing patient care. Attendees will gain insights into overcoming systemic challenges and leading change with creativity and courage.

Learning Objectives:

1. Spot key trends shaping future innovation.
2. Apply creative strategies to lead transformation.
3. Navigate challenges with bold, forward-thinking leadership.

The Future of Healthcare: Care Transformation *(Joanne M. Conroy, M.D., President & CEO, Dartmouth Health, and Dartmouth Hitchcock Medical Center)*

Dr. Joanne Conroy shares her inspiring journey and vision for a more collaborative, sustainable healthcare system. With a focus on leadership and excellence, this keynote offers actionable strategies for transforming care delivery and improving outcomes for patients and communities alike.

Learning Objectives:

1. Create innovative strategies, technologies, and policies reshaping how care is delivered, accessed, and experienced.
2. Explore trends like value-based care, digital health advancements, patient-centered approaches, and integrated care models.
3. Address challenges such as workforce sustainability, health equity, and data security, while showcasing real-world examples of transformative practices.

The Future of Healthcare: Intelligent Care Panel Discussion *(Panelists from UF Health, Tampa General Hospital, UNC Health, Vantiq)*

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Leaders from Orlando Health, Tampa General Hospital, UNC Health, and Vantiq come together to share their journeys in adopting intelligent care. This dynamic panel highlights lessons learned, system growth, and the evolving potential of intelligent care. Attendees will gain diverse perspectives and forward-looking insights into the future of healthcare innovation.

Learning Objectives:

1. Describe how health systems are adopting intelligent care.
2. Identify lessons from real-world implementations.
3. Explore future opportunities for healthcare innovation.

The Future of Healthcare: Business Transformation *(Niyum Gandhi, CFO & Treasurer, Mass General Brigham)*

Mass General Brigham CFO Niyum Gandhi addresses the pivotal moment facing healthcare leaders today. This session highlights bold strategies for optimizing resources, engaging communities, and driving meaningful change. Attendees will leave with a renewed sense of purpose and practical tools for navigating transformation.

Learning Objectives:

1. Explore strategies to transform care delivery and operations.
2. Engage communities in systemwide change.
3. Gain tools to lead purposeful, innovative transformation.

The Future of Healthcare: Artificial Intelligence *(Jeff Gautney, Senior Vice President & CIO, Rush University System for Health)*

Rush University System for Health CIO Jeff Gautney shares real-world insights from the front lines of AI implementation. From early wins to ongoing challenges, this keynote provides a candid look at how AI is reshaping healthcare delivery. Attendees will gain practical knowledge on prioritization, ROI, and scaling intelligent solutions.

Learning Objectives:

1. Describe how AI is reshaping healthcare delivery.
2. Articulate real-world examples of AI implementation, ROI, and scaling.
3. Gain practical insights into prioritizing and managing AI initiatives.

The Future of Healthcare: The Next Generation of Leaders *(Edward M. Hundert, M.D., Associate Director, Harvard Medical School Center for Bioethics; Senior Lecturer on Global Health and Social Medicine, Harvard Medical School)*

Dr. Edward M. Hundert, Associate Director of the Harvard Medical School Center for Bioethics and Senior Lecturer on Global Health and Social Medicine, brings a powerful perspective on shaping tomorrow's healthcare leaders. In this thought-provoking keynote, he explores generational shifts, evolving leadership education, and innovative approaches in medical training. Attendees will gain a deeper understanding of how future leaders are being equipped to navigate complexity, drive change, and lead with purpose in a rapidly transforming healthcare landscape.

Learning Objectives:

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1. Describe how leadership education is evolving to meet the needs of future healthcare systems.
2. Explore generational shifts shaping the next wave of healthcare leaders.
3. Explain innovative approaches to medical training and leadership development.

EARLY BIRD SESSIONS:

Early Bird Wellness Session: Inspired Care *(Rich Bluni, R.N., Senior Director and International Speaker, Huron)*

Few professions offer the chance to impact lives as deeply as healthcare — physically, emotionally, and spiritually. Yet the same rewards can also lead to burnout. In his inspiring presentation, registered nurse Rich Bluni reminds healthcare professionals why they chose this path and shares practical "spiritual stretches" to help reconnect with purpose, passion, and joy. Through personal stories and actionable insights, he encourages caregivers to care for themselves so they can continue delivering exceptional, compassionate care.

Learning Objectives:

1. Recognize the role of inspiration in your healthcare journey.
2. Apply techniques to reconnect with purpose and passion.
3. Explore topics such as gratitude, humor, mindset, daily preparation, honoring mentors, and supporting peers.

Early Bird Workshop: The Future of Problem Solving: Big goals are better with better thinking *(Diana Kander, New York Times Best-Selling Author, Innovation Consultant, and Keynote Speaker)*

In this interactive session, participants will explore how curiosity-driven thinking can transform problem solving. Through hands-on exercises, you'll learn to reframe challenges, break old patterns, and uncover innovative solutions. You'll leave with a strategic plan for a personal or professional goal—and a refreshed mindset for tackling what matters most.

Learning Objectives:

1. Apply curiosity-based techniques to reframe problems and spark innovation.
2. Design a strategic path toward a meaningful goal using new problem-solving tools.
3. Cultivate a mindset that supports growth, adaptability, and creative leadership.

BREAKOUT SESSION DESCRIPTIONS AND LEARNING OBJECTIVES

Hospital at Home Strategy for Acute Care Improvement: What's Right and Next Steps *(Boston Medical Center and Dispatch Health)*

Boston Medical Center (BMC) Hospital at Home, in partnership with Dispatch Health (formerly Medically Home), has successfully operated since its first patient in April 2024. In a panel discussion moderated by Huron, BMC and MHG will detail key drivers of success in implementing and scaling Hospital at Home (HaH). They will focus on lessons learned in application of industry standards to BMC's patient population and plans for future growth.

Learning Objectives:
1. Identify patient populations that require unique clinical & operational standards in HaH.
2. Illustrate how reliable, safe and equitable care must be balanced in HaH.
3. Describe essential elements of implementation and expansion for HaH.

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Mission Critical Transformation: High-ROI Initiatives for Sustainable Success *(Cambridge Health Alliance)*

Join the leaders of Cambridge Health Alliance as they share the organization wide and collaborative approach to implementing and sustaining clinical, operational, and culture change in the face of financial and operational challenges and uncertainty. This session will delve into the strategies and outcomes of CHA's transformative journey, providing valuable insights for organizations facing similar financial hurdles.

Learning Objectives:
4. Identify the high-ROI initiatives implemented by CHA to drive financial improvement and close budget gaps, with a focus on ambulatory access and revenue cycle improvements.
5. Describe how to build trust, engagement, and partnership between operational and clinical leadership to drive systemwide change.
6. Implement tactics for driving performance accountability at an organization on a high-reliability journey.

Transforming Patient Access: From Fragmented Systems to Advanced Solutions *(Children's Hospital of Orange County)*
(not CE eligible)

Access transformation extends beyond operational change — it represents a strategic imperative for ambulatory growth. Modernizing patient access is a journey that begins with building a strong foundation. Learn how leaders created a successful access program by strategically aligning clinical capacity with patient demand while building collaborative relationships across access, operations, and clinical teams.

Learning Objectives:
1. Evaluate organization readiness and strategic importance of access redesign as a driver of ambulatory growth.
2. Identify key components of an enterprise-level approach to clinical capacity alignment and scheduling optimization.
3. Explore how foundational access optimization elevates the experience for patients, clinicians, and staff.

Boosting Operational Efficiency: Workday Implementation and Change Management Success *(Cincinnati Children's Hospital Medical Center)*
(not CE eligible)

Join this session to discover how Cincinnati Children's Hospital Medical Center (CCHMC) achieved measurable productivity gains through a full-suite Workday implementation, including HR, Payroll, Finance, Supply Chain, and Budgeting. We'll walk through the deployment timeline, share our change management approach, and highlight key success factors and lessons learned.

Learning Objectives:
1. Explore how healthcare leaders have successfully navigated a transition to a new Cloud ERP.
2. Identify the critical components of a successful Workday implementation.
3. Understand how Workday enabled productivity and operational enhancements.

Building Champions: Coaching for Revenue Cycle Excellence *(Community Health System)*
(not CE eligible)

In this session, attendees will engage in a fireside chat with the VP of Revenue Cycle at Community Health System, facilitated by Huron. The discussion will highlight the transformational outcomes of a 10-month performance improvement project that achieved amazing results, including a 15% increase in cash collections, a 20% reduction in AR 90+ agings, and an 8.2 reduction in AR days.

Learning Objectives:

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1. Identify actionable strategies to improve revenue yields, translating insights from the discussion into practical, realistic initiatives.
2. Demonstrate the ability to influence organizational culture by implementing intentional communication practices and proactive monitoring of performance metrics.
3. Formulate a long-term strategy for managing revenue cycle denials and improving cash flow, ensuring a robust approach to financial health.

Technology System Overhaul: Lessons from CoxHealth's Trifecta Technology Transformation (CoxHealth)
(not CE eligible)

CoxHealth is undergoing a major technology transformation, implementing Epic, Workday, and Tecsys across the organization. This session shares early insights from their systemwide rollout, including strategies for managing three large-scale implementations, sustaining momentum mid-project, and preparing for go-lives in 2025 and 2026. Attendees will gain practical takeaways from a project that remains on time, on budget, and highly rated by stakeholders.

Learning Objectives:
1. Summarize CoxHealth's approach to managing concurrent Epic, Workday, and Tecsys implementations.
2. Identify early lessons from a systemwide parallel ERP, POU/WMS and EMR transition.
3. Explore strategies for maintaining project alignment, engagement, and timeline discipline.
4. Anticipate key considerations for the final stages of implementation.

Firestarter or Dumpster Fire: The Engagement Spark (Crawford Memorial Hospital)

Join us as we demonstrate how behavioral strategies can positively impact engagement, both employee and patient. Thus, driving successful results. Learn what strategies can light the fire of passion in your team, how to implement those strategies, and how to overcome challenges that come with the journey of excellence being attained and sustained. Participants will leave this session with practical takeaways that can be implemented.

Learning Objectives:
1. Illustrate implementation strategies for engagement.
2. Identify behavioral approaches for positive cultural impact.
3. Describe measurement mechanisms to drive sustained outcomes.

From Lagging to Leading: A Model for Leadership-Driven Accountability and Performance in Just One Short Year! (Lawrence + Memorial Hospital, Yale New Haven Health)

In today's dynamic healthcare environment, transformational change requires more than strategic intent — it demands disciplined, consistent execution. This session unveils a proven, leadership-driven model that propelled one healthcare organization from underperformance to system achievement results in just 12 months. Attendees will explore how a focus on leadership discipline, standard work, and tactical consistency can build a culture of rigor and accountability at every level. Through real-world examples and actionable insights, participants will learn how to align leadership behaviors, drive performance through repeatable systems, and embed accountability into daily operations.

Learning Objectives:
1. Describe strategies to build and sustain consistency in leadership execution.
2. Apply principles of leadership accountability to improve performance outcomes.
3. Implement standard work and tactical routines to drive operational excellence.
4. Evaluate the impact of leadership discipline on employee engagement, patient experience, physician alignment, and operational results.

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Winning with Operational Innovation: Scalable Solutions from West Health Accelerator Partners *(West Health, Northwestern Medicine, and Mass General Brigham)*

Discover how West Health's Accelerator initiatives, in collaboration with Mass General Brigham and Northwestern Medicine, are transforming healthcare delivery through scalable, tech-enabled solutions that raise the standard of care while enhancing financial and operational sustainability. This session explores two innovative care models for inpatient geriatric care at Mass General Brigham and integrated mental health in primary care at Northwestern. Learn how these models are being deployed and codified for national scaling. Attendees will gain actionable insights into implementation strategies, technologies, and lessons learned that support systemwide transformation.

Learning Objectives:
1. Describe two evidence-based care models that improve outcomes in acute and primary care settings.
2. Analyze key strategies and challenges in designing and implementing scalable, tech-enabled frameworks for health system transformation.

Accelerating Growth through Precision Patient Engagement *(OU Health)*

Join this session to learn how OU Health began its journey of achieving strategic organizational goals around growth and market capture. The foundational starting point for achieving these growth aspirations is through precision patient engagement, leveraging predictive models within a leading practice CRM system to target and attract patients where market growth potential exists.

Learning Objectives:
1. Describe how combining advanced technology with a strategic, agile execution can drive rapid ROI, foster organizational change, and enhance patient engagement.
2. Implement actionable insights on tactics to align cross functional stakeholders and build organizational understanding of the purpose of a new digital/innovative approach.

Leading Change: Transforming Culture Through Leadership Development *(Riverside Healthcare)*

Join this session to learn how a health system leveraged leadership development to transform organizational culture, resulting in improved employee engagement, patient experience, and retention. Discover how to implement structures and processes to create the energy and momentum needed to drive cultural transformation at your organization.

Learning Objectives:
1. Examine the effects of cultural transformation on organizational success.
2. Identify strategies to assess learning needs and cultural health.
3. Explore methods for evaluating outcomes and measuring the success of cultural transformation.

Transforming Patient Experience through Dyad Leadership and Effective Coaching *(RWJBarnabas Health)*

Join Dr. Marc Milano, a Patient Experience Leader, from RWJBarnabas Health as they unveil their collaborative initiative to transform patient care across their fourteen hospitals. This session will delve into their comprehensive training program designed to enhance coaching skills among dyad leadership teams, comprising physician leaders and patient experience leaders. Discover how their innovative, team-based approach, validated through observations, has empowered frontline physicians and clinicians to elevate the patient experience. Do not miss this opportunity to learn from their journey and bring transformative coaching practices to your organization.

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Learning Objectives:
1. Gain insights into the structured training program developed to enhance coaching skills among dyad leadership teams in healthcare.
2. Learn how the training was validated through observational coaching sessions with frontline physicians and clinicians.
3. Identify key strategies and techniques to improve patient experience through effective coaching within your own healthcare setting.
4. Discover how to build a cohesive team of physician and patient experience leaders dedicated to continuous improvement in patient care.

Unlocking the Power of Capacity Management to Support Transformative Change *(Samaritan Health Services)*
(not CE eligible)

Join this session to understand the approach Samaritan Medical Group took to promote access to care by establishing a capacity management team dedicated to sustaining enterprise-level access standards and creating access dashboards to support transformative change. Discuss the team's strategies for defining a clear vision and goals, leveraging analytics to drive informed decision-making, and supporting effective change management throughout the process.

Learning Objectives:
1. Explain the value of a capacity management team in providing clear, accessible access analytics and standards.
2. Outline opportunities to improve your change management approach.
3. Identify key opportunities within your institution to align dashboards and reports with well-defined goals and access standards.

Transforming Productivity: Strategies and Tactics for Operational Excellence *(Southeast Alaska Regional Health Consortium)*
(not CE eligible)

Join this session to explore the journey of an Alaskan health system and its clinics in enhancing productivity structures and processes. Discover how operational leaders shifted their mindset and implemented strategic tactics to drive and solidify improvements.

Learning Objectives:
1. Describe the multifaceted organizational factors that can drive a productivity improvement initiative.
2. Learn practical tactics to encourage leader mind-shifts, prioritizing productivity management in a culture where it previously did not exist.
3. Engage with system leaders in an open discussion on key issues surrounding their journey and gain strategies to overcome similar challenges in your organization.

Engaging Emergency Departments as a Strategic Asset to Address Systemwide Capacity *(UNC Health and Northwell Health)*

Emergency departments are often seen as pressure points — but what if they were re-imagined as strategic assets for managing systemwide capacity? As health systems face aging populations and rising complexity, rethinking the ED's role is essential. This session explores how leading organizations like Northwell Health are transforming emergency care to improve flow, reduce avoidable admissions, and better align resources with patient needs. Models like geriatric EDs exemplify how tailored emergency care can drive operational efficiency and better outcomes. Join us to explore scalable strategies that position EDs at the center of systemwide transformation, offering actionable insights for all stakeholders.

Learning Objectives:
1. Identify specific strategies for repositioning EDs as tools for systemwide capacity management.
2. Describe how the design principles of a geriatric ED model can improve care outcomes across diverse ED settings and support a positive narrative related to older adult care.

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Optimizing Revenue Cycle and Care Management Coordination *(Universal Health Services, Inc.)*
(not CE eligible)

Explore how revenue cycle and care management improved workflows and communication to reduce medical necessity and authorization denials, enhance reporting, increase quality discussions with payors, align clinical criteria, and more aggressively pursue timely reimbursement for services rendered.

Learning Objectives:
1. Identify key strategies to improve revenue cycle and care management coordination.
2. Adopt industry-leading practices for clinical denials management and reporting.
3. Describe workflows, regulations, and technologies that influence patient status decision-making.

Accelerating Margin Improvement: Tactical Clinical Enterprise & Corporate Service Initiatives to Drive Margin Improvement *(Westchester Medical Center Health Network)*
(not CE eligible)

Join this session to learn how the Westchester Medical Center Health (WMCHealth) Network is progressing towards a $150M margin improvement goal by the end of the 2025 calendar year. Discuss solutions for sustainable change across clinical services, revenue cycle, supply chain, pharmacy, HR, and IT.

Learning Objectives:
1. Identify the highest impact areas for driving efficient revenue generation and how to sustain recurring benefit.
2. Discuss opportunities to improve patient progression.
3. Establish solutions for addressing data challenges to create transparency and accountability.
4. Recognize complexities associated with multi-hospital networks and how WMCHealth Network is working to overcome associated challenges.

Innovating Workforce Dynamics: Panel Discussion *(ECU Health, Orlando Health, UPMC)*

Join a panel of healthcare leaders as they share effective workforce optimization strategies and the impactful results these approaches have delivered.

1. Understand effective workforce optimization strategies implemented by leading healthcare organizations.
2. Analyze the tangible results and benefits achieved through these workforce optimization approaches.
3. Learn how to apply these best practices within your own organization to improve workforce efficiency and patient care outcomes.

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